

Support from Social Services

A guide for parents and
carers living in Flintshire



Together we can all help to
keep **Flintshire** safe



Helping Families

Sometimes families need help and support. Schools in Flintshire work with Social Services to help families. Your school might discuss the support available from Social Services.

We offer:

- Information and advice
- Help through our Early Help Hub, where local groups work together to support families
- Assessments to understand your family's needs and provide tailored support

Schools will ask for your permission before contacting Social Services for support.

Here are some ways we can help you:

- Finding and paying for childcare
- Getting help from community groups
- Keeping your child safe online
- Parenting advice
- Supporting young carers

Keeping Children Safe

Schools must meet their legal responsibilities and follow laws in order to keep children safe.

In most cases schools will talk to you about concerns they have seen or been told about. This will include explaining the action they are required to take. However, schools have a legal duty to report safeguarding concerns to Social Services, and sometimes they will have to make a report without talking to you first. You also need to know that Social Services may ask the school to speak with your child to understand what may have happened. Schools may also be asked, by Social Services, to speak to you.

Schools work with Social Services, and follow our advice to protect children and support families, so please respect the processes they must follow.

If you have any questions, talk to your school or contact Social Services on 01352 701000.



Cymorth gan Gwasanaethau Cymdeithasol

Canllaw i rieni a gofalwyr sy'n byw yn Sir y Fflint



Gyda'n gilydd gallwn i gyd helpu i
gadw **Sir y Fflint** yn ddiogel

Dewch o hyd i ni ar



Helpu Teuluoedd

Weithiau, mae teuluoedd angen help a chymorth. Mae ysgolion yn Sir y Fflint yn gweithio gyda Gwasanaethau Cymdeithasol i helpu teuluoedd. Efallai y bydd eich ysgol yn trafod y cymorth sydd ar gael gan Gwasanaethau Cymdeithasol.

Rydym yn cynnig:

- Gwybodaeth a chyngor
- Help drwy'r Ganolfan Cymorth Cynnar lle mae grwpiau lleol yn cydweithio i gefnogi teuluoedd
- Asesiadau i ddeall anghenion eich teulu a darparu cymorth pwrpasol

Bydd ysgolion yn gofyn am eich caniatâd cyn cysylltu â Gwasanaethau Cymdeithasol am gymorth..

Dyma rai ffyrdd y gallwn eich helpu:

- Dod o hyd i ofal plant a thalu amdano
- Cael help gan grwpiau cymunedol
- Cadw fy mhlentyn yn ddiogel ar-lein
- Cyngor ar fagu plant
- Cymorth i ofalwyr ifanc

Cadw Plant yn Ddiogel

Mae'n rhaid i ysgolion gyflawni eu cyfrifoldebau cyfreithiol a dilyn y gyfraith er mwyn cadw plant yn ddiogel.

Gan amlaf, bydd ysgolion yn trafod pryderon maent wedi'u gweld neu gael gwybod amdanynt gyda chi, gan egluro'r camau mae'n rhaid iddynt eu cymryd. Er hyn, mae dyletswydd gyfreithiol arnynt i ddweud wrth Gwasanaethau Cymdeithasol am bryderon diogelu, ac weithiau mae'n rhaid iddynt wneud hynny heb siarad gyda chi yn gyntaf. Mae hefyd angen i chi wybod y gallai Gwasanaethau Cymdeithasol ofyn i'r ysgol am siarad gyda'ch plentyn i ddeall beth allai fod wedi digwydd. Gallai'r Gwasanaeth hefyd ofyn i ysgolion siarad gyda chi.

Mae ysgolion yn gweithio gyda Gwasanaethau Cymdeithasol ac yn dilyn ei cyngor i warchod plant a chefnogi teuluoedd, felly gofynnwn i chi barchu'r prosesau mae'n rhaid iddynt eu dilyn.

Os oes gennych gwestiynau, siaradwch gyda'ch ysgol neu gysylltu Gwasanaethau Cymdeithasol ar 01352 701000

