



INSPIRE • CHALLENGE • SUCCEED

YSGOL

TREFFYNNON

**Code of Conduct for
Parents, Carers
& Visitors**

FLINTSHIRE COUNTY COUNCIL

Code of Conduct for Parents, Carers, Guardians and Visitors of **Ysgol Treffynnon**

Teaching and learning can only be successful if it takes place in a calm, respectful and supportive environment. It is the responsibility of all staff, students, families, and visitors to ensure everyone is treated with the care and respect we are all entitled to receive.

**We thank all those who help to make Ysgol Treffynnon
a fantastic place to learn and work**

As a school we are happy to listen to any concerns that arise. Concerns should be brought to the attention of your child's Pastoral Support Officer in the first instance, or to the Lead Teacher for Care, Support and Guidance. The most serious concerns should be brought to the attention of a member of the Senior Leadership Team, or in writing to the Chair of Governors.

Regrettably there are some members of our community who have been abusive or threatening towards staff and this will not be tolerated. Ysgol Treffynnon, in partnership with Flintshire County Council, operates a **zero-tolerance approach towards verbal and physical abuse of any member of its staff.**

Any individual who behaves in any of the ways listed below will be reported to the Police and to Flintshire County Council. This could lead to the individual being prohibited from coming onto the school site and all communications with school being restricted to email or letter only. In the most serious cases criminal action will be pursued.

Unacceptable behaviours:

- Actual physical violence against any other person on school premises.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Threatening actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or student regardless of whether or not the behaviour constitutes a criminal offence.
- Loud and/or offensive language, swearing, cursing, using profane language or displaying other anti-social behaviour.
- Abusive or threatening e-mails, text messages, voicemails, telephone calls or other written and/or electronic communication.
- Damaging or destroying school property or threatening to damage or destroy property.
- Defamatory, offensive or derogatory comments regarding the school, or any of the students/parent/staff at the school, social media (i.e. Facebook, Twitter, Instagram or other social network sites - See Appendix 1)
- Approaching another parent/guardian/carer's child in order to discuss or chastise them because of the actions of this child towards your own child. (Such an approach to a child may be seen to be an assault on that child and will have legal consequences).
- The consumption/being under the influence of alcohol on the school property.
- The consumption/being under the influence of Illegal drugs whilst on school property.
- Smoking on the school premises.

We trust that parents, carers, guardians and visitors will assist our school with the implementation of this code and we thank you for your continuing support of the school

Appendix 1

Inappropriate use of Social Media Web Sites

Social media is usually used appropriately, however, there have been instances of social media being used to publicly defame and attack schools and school staff. In the more serious cases the use of social media in this negative manner has caused considerable anxiety and harm to mental wellbeing.

The Governors of Ysgol Treffynnon consider the use of social media in this way as unacceptable. It may be also be a criminal offence and it is never in the best interests of the children or the whole school community.

In the event that any visitor, student or the parent/carer/guardian of one of our students is found to be posting libellous or defamatory comments on Facebook or via other social media, they will be reported to the appropriate network and must remove such comments immediately.

In the most serious cases, the Police will be informed and the school may take legal action to deal with any form of social media abuse directed at the school or school staff.



Norma Collin
(Chair of Governors)
29th January 2024

NOTICE TO PARENTS/VISITORS

"Should **any** parent/visitor to the school exhibit disruptive or abusive behaviour on school premises the school will contact the appropriate authorities and if necessary refuse the offending person(s) entry to the school grounds"

“Os bydd **unrhyw** rhiant/ymwelydd i'r Ysgol yn ymddangos agwedd rhwygol/amharchus yn adeilad, ynghyd a tir yr Ysgol, bydd yr Ysgol yn cysylltu gyda'r awdurdodau cywir ag, os bydd angen, yn gwrthod mynediad i tir yr Ysgol”